

Expert care in your hands every time, everywhere, for everybody.

At Excellus BlueCross BlueShield we've got you covered. With comprehensive care, our programs and services put people first. And now available through our partner MDLIVE, we're offering Teledermatology.

From suspicious spots and rashes to cold sores and fungal infections, MDLIVE board-certified dermatologists deliver reliable care for new or ongoing skin, hair, and nail conditions.

Simply describe your condition and upload a few photos to your MDLIVE account. You'll receive a diagnosis and customized treatment plan from your dermatologist, including prescriptions, when appropriate, usually in 24 hours or less.¹ You can submit a message to your dermatologist for up to 30 days after your diagnosis through the portal if you have additional questions or concerns – at no additional cost.

Why MDLIVE Dermatology?



No appointments required. Tell us about your condition and upload a few photos.



93% of patients have their issues resolved on the first consultation.



No long waits. Waiting to see an in-office dermatologist can take days, weeks, or even months. Get a diagnosis, usually in 24 hours or less.



Contact your dermatologist for up to 30 days after your appointment through the portal if you have an additional question or comment - at no additional cost.



Dermatologists can send prescriptions, when necessary, right to your preferred pharmacy.

Acute and chronic conditions we treat:

- Acne
- Alopecia (hair loss)
- Cold Sores
- Dermatitis
- Eczema
- Fungal skin infections
- Psoriasis
- Rosacea
- Warts
- Suspicious spots & moles
- And more



Get the app and create
your account today!



MDLIVE.com/Excellus
866-692-5045

¹Diagnosis and treatment plan in less than 72 hours, most cases are less than 24 hours

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