Visit the Delta Dental website: deltadentalins.com

We’ll do whatever it takes and then some.

Go online for fast, easy, convenient services

Our website* makes it easy for you to manage your dental plan. Tools, services, information, forms – you’ll find everything you need just a click away.

1. Log in to:
   - Check benefits, eligibility and claims status
   - Go paperless with electronic dental benefit statements
   - Print your ID card
   - Find the average cost of a dental procedure in your area

2. Find a dentist:
   - Select your plan
   - Enter options such as state and ZIP code
   - Search for a dentist and link to a map with driving directions

3. SmileWay® Wellness Site
   Read articles, watch videos, find a glossary of dental terms and subscribe to our free dental health e-newsletter

4. Oral Health Quizzes
   Assess your risk for cavities and gum disease and learn how to prevent them

5. Just for kids
   See our kids’ website also available at MySmileKids.com

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* The website deltadentalins.com is the home of the Delta Dental companies listed on the reverse side and their subsidiaries and affiliates. For other Delta Dental companies, visit the Delta Dental Plans Association website at deltadental.com.
Q: How do I log in to the website?
A: Simply enter your user name and password in the designated boxes and submit. If you don’t already have a user name or password, click the “Register Today” link to complete the quick three-step registration process:
1. Select “Enrollee” for your user type.
2. Enter your name and other information in the form.
3. Choose a user name and password to complete your registration.

Q: Can I contact Delta Dental through the website?
A: Yes. You don’t have to log in to contact us from the website. Simply click on “Contact us” at the top of the home page and follow the appropriate links for your plan. You’ll be presented with a number of contact options, including Online Customer Service Request Forms for specific issues.

Q: What if I have trouble logging in to the website?
A: If you have problems, use the Online Services Login Customer Service Form to contact us for assistance. You can find the form on the “Individuals & Enrollees” page of the website. Scroll down the “Individuals & Enrollees” page to find the Forms box on the right-hand side of the page. You can find the Online Services Login Service Form link at the end of the Customer Service Forms section.

Q: What if I don’t have Internet access?
A: You can check your benefits, eligibility and claim information on our interactive voice response telephone line or speak to a Customer Service representative Monday through Friday, by calling Delta Dental toll-free. For DeltaCare® USA enrollees, please call 800-422-4234. For Delta Dental PPO™ and Delta Dental Premier® enrollees, call Customer Service at 800-932-0783.

Q: How can I check on the average cost of a dental procedure in my area?
A: Log in by entering your user name and password and click on “Fee Finder” in the main navigation menu.

Q: How current is the information in the online dentist directory?
A: The “Find a Dentist” directory is updated daily.